



AUDIOLOGIST EAR IMPRESSIONS GUIDE

Please provide a copy of this guide to your audiologist to inform them of our requirements for your ear impressions.

1. We require a full impression of each ear that must include the full helix, crus of the helix, tragus, and antitragus.

IMPORTANT: The impression MUST be taken completely beyond the second bend of the ear canal.

2. We prefer Otoform Green impression material, although we recommend any popular high viscosity materials, like the Pink, Yellow, Orange, and Purple materials. Please do not use Blue impression material.

3. A 1 to 2 inch bite block is recommended to reduce jaw movement. It is important that the patient's jaw remain still in order to yield a fit with an optimal seal. If patients must wear a mask during the appointment, they may cover their face as required, but **DO NOT** use the ear loops, as they can deform the impression.

4. We will not accept impression that are already pre-trimmed.

Please follow these instructions to ensure that the ear impressions are usable by our lab technicians and that we can provide the best and most comfortable fit with your finished custom IEMs.

Also of note:

- **DO NOT** mail your impressions to Myna until you have received confirmation from a Myna representative that your impressions meet the requirements. Please email us photos of your ear impressions at lab@mynaiem.com and await our response before mailing us your impressions.
- Send in your impressions no later than 30 days after having them made. Impression material changes over time and can impact the fit of your in-ear monitors.
- For questions or concerns about these instructions, please contact Myna customer support: info@mynaiem.com & +1-833-438-6962.